

## **Yamato Scale Dataweigh (UK) Ltd Service Contract**

The Yamato Service Contract has been designed to provide our customers with the opportunity to maintain the performance and reliability of their machines.

There are two levels to choose from:

### **1. Service Inspection/Calibration ONLY:**

An assessment of the machines only, no maintenance work will be undertaken. A detailed report will be produced to allow the customer to plan further maintenance work and/or spare parts.

The cost for this is £250.00 per machine.

### **2. Full Service:**

#### **Multihead**

A standard service. We will set up, calibrate and change parts (any parts previously agreed to be replaced will be charged extra at cost. VAT will be charged at standard rates).

#### **Up to and including 14 heads**

Cost: £450.00 per machine per day

#### **16 heads or above:**

Cost £500.00 per machine per day

We would recommend a standard service visit once per year.

### **3. Checkweigher**

A standard service. We will set up, calibrate and change any parts already agreed to be replaced from the inspection (any parts previously agreed to be replaced will be charged extra at cost. VAT will be charged at standard rates).

Calibration will be carried out with calibrated test weights and a certificate will be issued for this.

Cost: £350.00 per Checkweigher per day

We would recommend a standard service visit and calibration once per year.

## **Summary:**

First of all we carry out a pre-service inspection. This is an assessment of the machines only. No maintenance work will be undertaken on this visit. The engineer will generate a detailed report on his findings and recommendations, which will also include any spare parts required. I can then send you through an official quote consisting of the spare parts required and labour per day required on site.

The inspection gives you an idea of the cost prior to the work being carried out and also ensures our engineers have all the spare parts as required.

**NB: The machines must be out of production for the inspections to be carried out.**

A further visit is then arranged for the maintenance work to be carried out. The engineer will set up, calibrate and change parts that were recommended in the inspection report.

The calibration will be carried out with certified UKAS weights, with accredited certification to follow.

Again, the machine will be required out of production for all maintenance work to be carried out.

**NB: The prices quoted above are for Monday – Friday (9am – 5pm) visits only.**

A quote can be provided on request for work outside of these hours.

I hope this information is of assistance, however should you require any additional information please do not hesitate to contact me on 0113 322 1546